CALLING FOR HELP

Ensure the safety of everyone Call the ambulance on Triple Zero (000)

1. DIAL TRIPLE ZERO - 000

Stay calm, speak clearly.

2. SELECT SERVICE REQUIRED

An operator will ask you if you need Police, Fire or Ambulance.

3. STATE TYPE OF EMERGENCY

When connected, the nominated emergency service operator will take details of the situation.

4. PROVIDE LOCATION

Give the details of where you are, including street number, name, nearest cross street and locality. In rural areas, give the full address, distances from landmarks and roads, the name of the property.

5. FOLLOW INSTRUCTIONS

Stay on the line, and answer the operator's questions.

FOR ALL EMERGENCIES - FOR ALL PHONES

Triple Zero (000)

112 – mobile phones if 000 not available

106 – teletypewriter for hearing impaired

If possible, have someone wait outside at an arranged meeting point to assist emergency services with locating the casualty/casualties.

If you make the call whilst travelling on a motorway or on a rural road, identify the direction you are travelling and the last exit or town you passed through.

Display this information by the phone in case of an emergency.

FOWN / SUBURB:	
ADDRESS:	

CLOSEST INTERSECTION:

PHONE NUMBER:

